



COVID-19 Community Briefing

Thank you for joining.
Please standby – the update
will begin shortly





COVID-19 Community Briefing

City of Syracuse

May 8, 2020



Introductions

Hon. Ben Walsh, Mayor

Hon. Rita Paniagua, Councilor-at-Large

Sharon Owens, Deputy Mayor

Sally Curran, Volunteer Lawyers Project

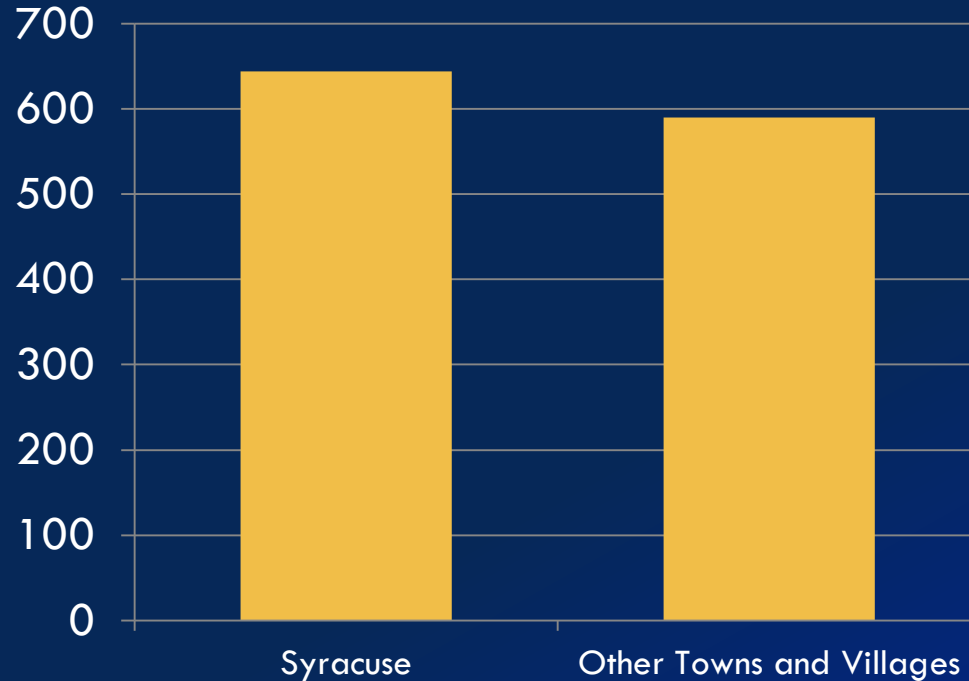


Agenda

- Update on COVID-19
- Meeting Human Needs
- Census 2020 Update
- Appeal to Congressional Leaders
- Questions



COVID-19 Update



644 cases in City of Syracuse

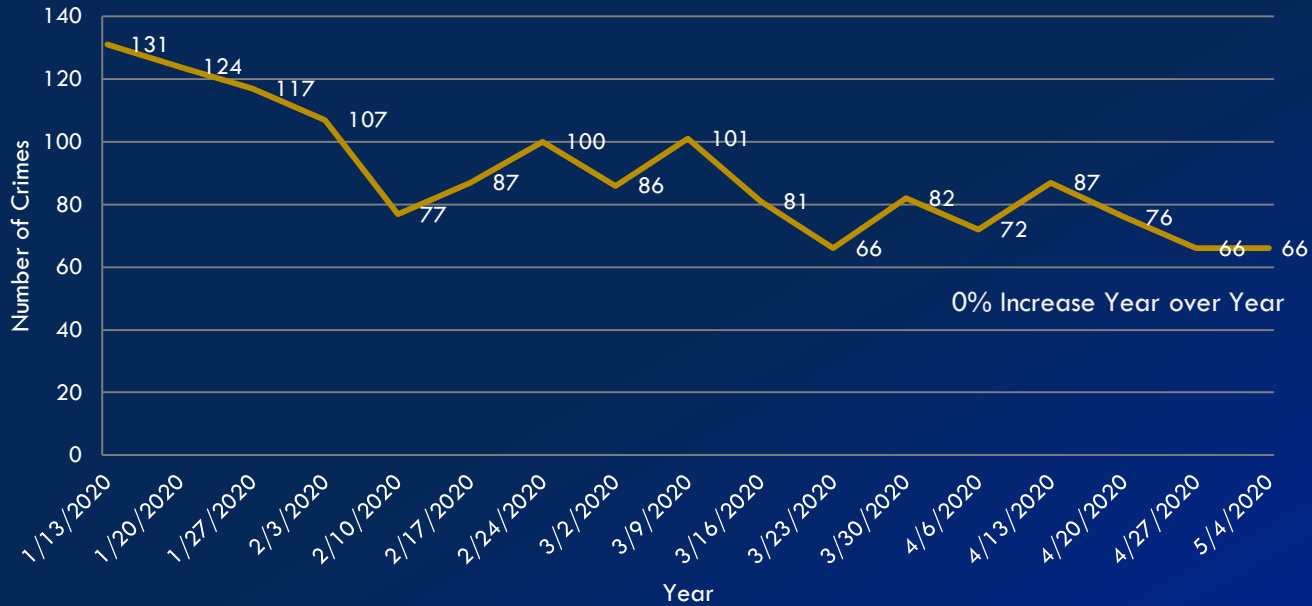
52% of total cases in Onondaga County

Highest case rate in Onondaga County



Crime Rate Impacted by PAUSE

POLICE PART ONE CRIMES



Crime Rate Impacted by PAUSE

| Jan 1 - May 4 2020 v 2019 - with 5-year avg. | | | | | |
|--|-------------|-------------|-------------|---------------|-------------|
| PART I INCIDENT | TOTAL | | 2020 v 2019 | Last 5 Years | |
| | 2020 | 2019 | % change | Avg. | % change |
| Homicide | 3 | 8 | -63% | 9.4 | -68% |
| Rape | 19 | 25 | -24% | 36.6 | -48% |
| Robbery | 55 | 79 | -30% | 116.0 | -53% |
| Aggravated Assault | 230 | 241 | -5% | 242.2 | -5% |
| Violent Crime | 307 | 353 | -13% | 404.2 | -24% |
| Burglary/B & E | 251 | 211 | 19% | 325.4 | -23% |
| Larceny/Theft | 921 | 919 | 0% | 1172.4 | -21% |
| Stolen Vehicle | 169 | 171 | -1% | 161.4 | 5% |
| Property Crime | 1341 | 1301 | 3% | 1659.2 | -19% |
| Part I Crime TOTAL | 1648 | 1654 | 0% | 2063.4 | -20% |

SyracusePolice.org



City Services Updates



Secure Drop Box
for City Payments



First Online
Marriage License
issued on Thursday



COVID-19 Resources Guide



CITY OF SYRACUSE COVID-19 RESOURCE GUIDE
MAYOR BEN WALSH MAY 2020

BEING SAFE AT HOME

With the help of our first responders, healthcare workers, our city workforce and our partners in government, Mayor Walsh and people across Syracuse are committed to keeping residents safe. While we navigate the effects of COVID-19 on our families and businesses, we're sharing information to make it easier for residents to connect with our workforce and the resources they need to be safe at home.

INSIDE

- p-01 Being Safe at Home
- p-02 What You Can Do: Volunteering
- p-02 Community Resources
- p-03 City Services: Open and Online
- p-04 Census 2020



Wash your hands often with soap and water for at least 20 seconds.



Avoid touching your eyes, nose, and mouth.



Do you need help? Call 311 or 315-214-4400 for 24-hour phone help in 12 languages.



Stay home when you are sick, except to get medical care.

How to Be Safe at Home

- Wash your hands often. Wash your hands with soap and water for at least 20 seconds. If you are unable to wash your hands, use sanitizer that is at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth. Our face has membranes that allow germs to enter our body.
- Wear a mask or face covering when out in public and unable to socially distance to reduce the spread of infection.
- Disinfect surfaces this includes door handles, trash can handles and lids, and common surfaces in your home.

CITY OF SYRACUSE | MAYOR BEN WALSH

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WHAT YOU CAN DO >>

Volunteering and stepping up to take care of each other is an essential part of being a good neighbor. We #SayThankYou to the families and neighbors who are donating food, distributing goods, and serving on the frontlines as volunteers. Are you interested in volunteering?

Visit volunteer.org. Agencies in need of assistance are working with United Way of Central New York to mobilize volunteers to address the many needs in our community. Thank you in advance for your service.



Wash Your Hands Wash your hands with the Six-Step Hand Washing Technique

Residents affected by COVID-19 have a powerful tool in their hands: soap and water. Wash your hands for a full 20 seconds with soap and water to reduce the risk of illness.

COMMUNITY RESOURCES >>

FOOD RESOURCES

ONONDAGA COUNTY NUTRITION AND RESOURCE LINE FOR SENIORS
315-218-1987

SYRACUSE CITY SCHOOL DISTRICT
bagged breakfast & lunch
315-455-4207
@hhjlyfoodbank

If you need assistance in obtaining food, information about food distribution sites, or applying for food stamps, call the Food Bank.

FOOD BANK SITES
@foodbankcny.org/foodbank

COVID-19 TRIAGE LINE
UPSTATE UNIVERSITY HOSPITAL
315-464-3979

SYRACUSE COMMUNITY HEALTH CENTER TRIAGE DRIVE THRU TESTING
(CALL UPSTATE TRIAGE LINE FOR REFERRAL - REFERRAL ONLY)
819 S. Selwyn St.
Syracuse, NY 13205

NEW YORK STATE DEPARTMENT OF HEALTH CORONAVIRUS HOTLINE
1-888-264-3065

CORONAVIRUS ASSESSMENT TOOL
UPSTATE MEDICAL UNIVERSITY
@hhjly_upstate_medical_covid19

HEALTH RESOURCES

SYRACUSE FINANCIAL EMPLOYMENT CENTER
315-474-1939 ext. 5
@hhjlyhomehq.org
@hhjly_syracuse_rec_center

211 CNY (FOOD, HOUSING, AND COUNSELING)
211 or 1-844-245-1922
@211cny.com

NEW YORK STATE DEPARTMENT OF HEALTH CORONAVIRUS INSURANCE BENEFITS
1-888-209-8124
@hhjly_insuffiling

WCMY-STAY CONNECTED LEARNING, MUSIC & ART
@wcmystayconnected

#LETSTAKECAREOFEACHOTHER

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CITY SERVICES: OPEN AND ONLINE >>



Our city services are open and you can connect with our offices via mail, telephone, email, online, on social media—including Nextdoor, and in some cases, by appointment. This guide is also available online at syracuse.net/connectfromhome.

| Department | Status | Phone | Email/Website |
|------------------------|---------------------|--------------------|------------------------------|
| Assessment | Open Remote | (315) 448-8280 | assessment@syracuse.net |
| Bureau of Adjudication | Remote/Pay By Mail | (315) 448-8320 | baoc@syracuse.net |
| Central Permit Office | Appr./Online/Remote | (315) 448-8600 | permits@syracuse.net |
| Citizen Review Board | Open Remote | (315) 448-8750 | crb@syracuse.net |
| City Clerk Office | See Website | (315) 448-9216 | syracuse.net/cityclerk |
| Common Council Office | Open Remote | (315) 448-2466 | syracuse.net/commoncouncil |
| CityLine | Open Remote | (315) 448-2489 | cityline@syracuse.net |
| City Payments Center | **See Below** | (315) 448-8310 | |
|Taxes | Pay Online/By Mail | (315) 448-8310 | treasury@syracuse.net |
|Water Bills | Pay Online/By Mail | (315) 448-8238 | waterfinance@syracuse.net |
|Parking Tickets | Pay Online/By Phone | (315) 479-5300 | parking@syracuse.net |
| Code Enforcement | Essential Services | (315) 448-8695 | codeenforcement@syracuse.net |
| Constituent Services | Open Remote | (315) 448-8005 | mayor@syracuse.net |
| Engineering | Open Remote | (315) 448-8200 | engineering@syracuse.net |
| Fire Department | Emergencies Only | call 911 | |

Human Resources Open Remote (315) 448-8780

Law Department Open Remote (315) 448-8400

Mayor's Office Open Remote (315) 448-8005

Facebook @ SyracusePD | Twitter @ SyracusePD | Instagram @ SyracuseFire

Facebook @ Syracuse1848 | Twitter @ Syracuse1848 | Instagram @ Syracuse1848

Facebook @ SyracusePolice | Instagram @ SyracusePolice

Neighborhood & Business Open Remote (315) 448-8100

....WVBE Open Remote (315) 448-8408

Parks Department Facilities Closed (315) 473-4330

....City Parks Outdoors Open

....Dog Control Emergencies Only (315) 473-6608

....Dog Shelter Appointment Only (315) 214-8122

....Forestry Emergencies Only (315) 473-2860

Facebook @ SyracuseParkRec | Instagram @ SyracuseParkRec

Planning Division Open Remote (315) 448-8110

Police Department Emergencies Only call 911

Facebook @ SyracusePolice | Twitter @ SyracusePolice | Instagram @ SyracusePolice

Public Works Essential Services (315) 448-2489

Twitter @ Cityline

Water Department Essential Services (315) 448-8340

Zoning Administration Open Remote (315) 448-8640

wateroperations@syracuse.net

zoning@syracuse.net

www.syracuse.net/connectfromhome Departments closed Essential Services are operating or reduced services.

CITY OF SYRACUSE | MAYOR BEN WALSH



Deputy Mayor

SHARON OWENS



Meeting Human Needs

Increasing use of Financial Empowerment Center

- 86% increase in unique users
 - <http://www.syracusefec.org>
 - email: fec@homehq.org
 - 315-474-1939 ext. 5



Meeting Human Needs

Assisting with lost employment

- NYS Department of Labor
 - <https://dol.ny.gov/pandemic-unemployment-assistance>
- CNY Works
 - CNYWorks.com
 - info@CNYWorks.com



Meeting Human Needs

Preventing unlawful evictions

- Eviction moratorium extended to Aug 20
- Tenants and landlords have responsibilities
- New York State Attorney General: **Unlawful eviction is a crime**



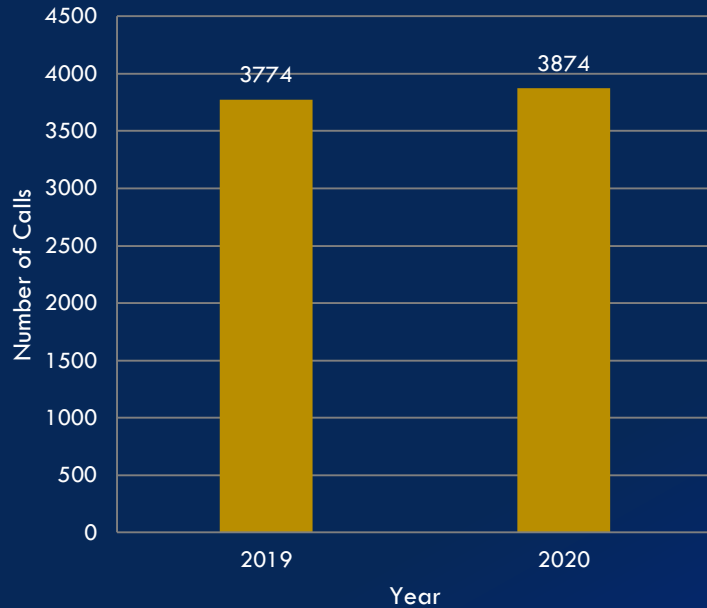
Volunteer Lawyers Project

SALLY CURRAN

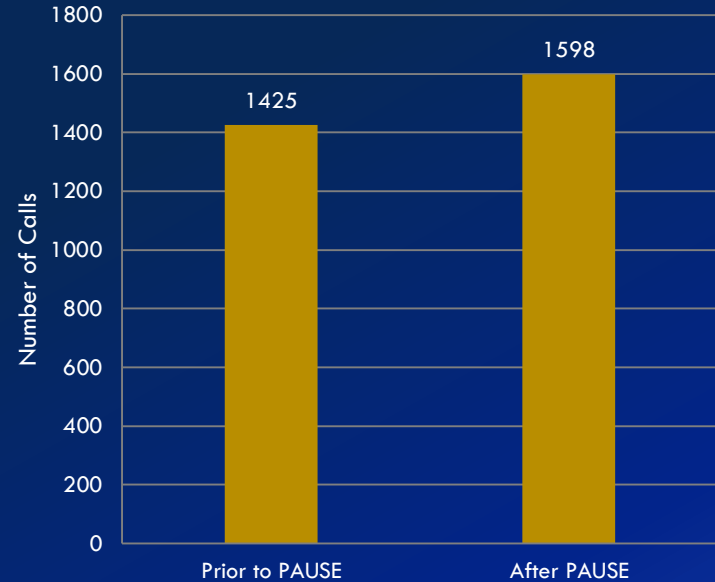


Meeting Human Needs

DOMESTIC VIOLENCE CALLS YoY



DOMESTIC VIOLENCE CALLS BEFORE AND AFTER PAUSE



Meeting Human Needs

Vera House help for people facing domestic abuse

DO YOU FEEL UNSAFE?

Our counseling, advocacy & shelter services are still available.



24/7 SUPPORT & INFORMATION

call (315) 468-3260 for free & confidential help.



WEB CHAT

Free, confidential & anonymous web chat service. Click the "Chat With Us" button on verahouse.org.



COVID-19 Community Support Fund

CENTRAL NEW YORK
COVID-19 COMMUNITY SUPPORT FUND

[Purpose of the Fund](#) [Founding Partners](#) [Grant Distributions](#) [Give or Get Help](#)

**Helping communities impacted by economic
consequences of the coronavirus**

Fund grew to \$1.6 million

<http://cnycovidfund.org/>



Human Needs Team

Amanda Darcangelo Accountability Performance and Innovation

Janet Burke Research and Grants Bureau

Hannah Garty Accountability Performance and Innovation

Liam Kirst Neighborhood and Business Development

Patty Lynch Neighborhood and Business Development

Maria Maldonado Lewis Mayor's Office

Mary Margaret O'Hara Neighborhood and Business Development

Sue McMahon Neighborhood and Business Development

Anna Nguyen Neighborhood and Business Development

Isaura Severino Mayor's Office



Meeting Human Needs

Be safe and practice social distancing this weekend and always

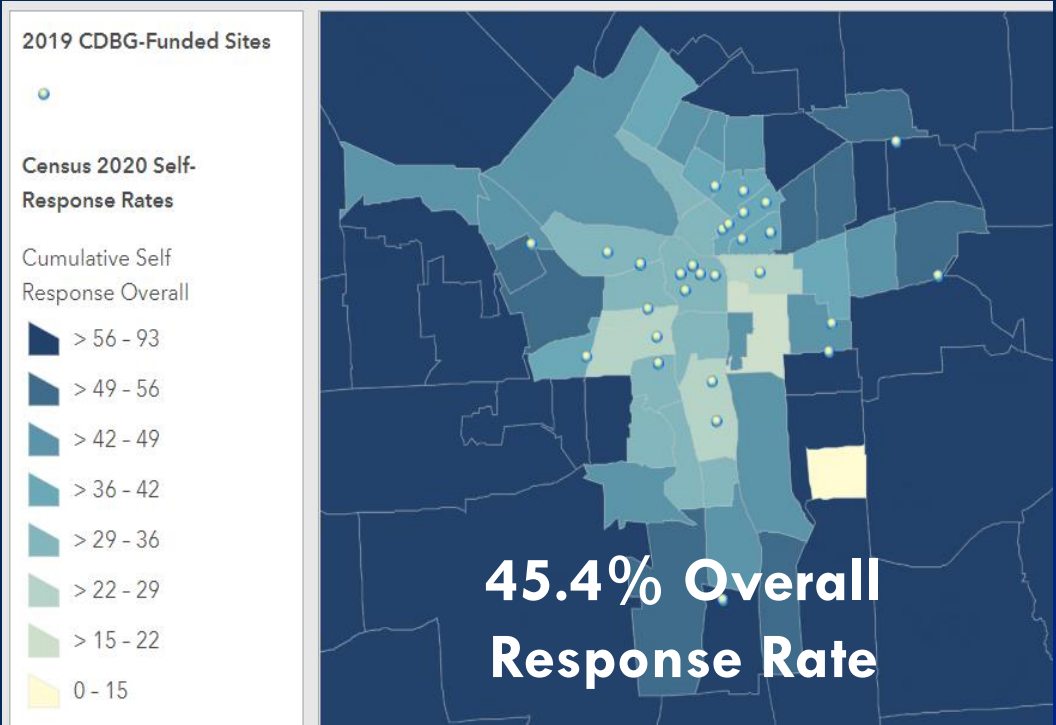


Syracuse Common Councilor-at-Large

HON. RITA PANIAGUA



2020census.gov



Fiscal Year 2021 Budget

Common Council passed a budget Wednesday

Supports our efforts to protect City's fiscal sustainability

Requires sale of city assets and decrease in police overtime to reduce draw on fund balance



Appeal to Congressional Leaders

Without federal assistance to Syracuse:

1. City services and essential employees will be hurt
2. Human needs will grow
3. Economic recovery will be delayed



COVID-19 Community Briefing

QUESTIONS

